

Useful information for hackney passengers

You are entitled to

- Agree the fare in advance.
- A clean vehicle and quiet journey.
- A receipt on payment of fare.



You are obliged to

- Pay the fare agreed.
- Behave in a civil and orderly fashion.
- Not damage the vehicle or its contents.

 www.TransportforIreland.ie



Emergency call 112

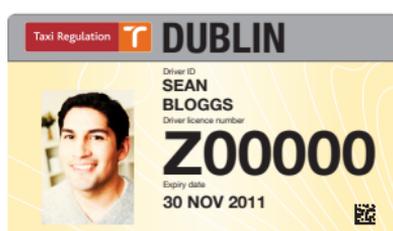
All hackneys are licensed by the National Transport Authority.

If you have any queries please contact

0761 064 000

Recognising a licensed driver

- A **Tamper Proof Licence Disc** is displayed on the front and rear windows. It specifies:
 - ▶ **Vehicle licence number**
 - ▶ **Vehicle registration number**
 - ▶ **Passenger number vehicle is licensed to carry**
 - ▶ **Vehicle licence expiry date**
- The **Driver ID Card** is displayed on the dashboard. It specifies:
 - ▶ **Driver name**
 - ▶ **Driver licence number**
 - ▶ **Driver licence expiry date**



Purple and yellow **Driver ID Cards** are in operation.

Recovering lost property

- As you booked your cab through a hackney operator, contact them first.
- An Garda Síochána is responsible for lost property handed in by hackney operators.
- Provide the Gardaí with the licence number of the hackney (shown on your receipt).
- Property handed in is retained for 31 days to enable you to reclaim it.
- The Gardaí will ask for proof of identity before handing over property.

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**If you have any queries
please contact**

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