



USEFUL INFORMATION FOR HACKNEY PASSENGERS

YOU ARE ENTITLED TO:

- › agree the fare in advance;
- › a clean vehicle and quiet journey; and
- › a receipt on payment of fare.



YOU ARE OBLIGED TO:

- › pay the fare agreed;
- › behave in a civil and orderly fashion; and
- › not damage the vehicle or its contents.

RECOGNISING A LICENCED DRIVER

The Driver ID Card is displayed on the dashboard. It specifies:

- › the driver's name;
- › the driver's licence number; and
- › the driver's licence expiry date.

Purple and yellow Driver ID Cards are in operation.



RECOGNISING A LICENCED VEHICLE

A Tamper Proof Licence Disc is displayed on the front and rear windows. It specifies:

- › the vehicle licence number;
- › the vehicle registration number;
- › the number of passengers the vehicle is licensed to carry; and
- › the vehicle licence expiry date.



RECOVERING LOST PROPERTY

- › If you booked your hackney through a dispatch operator, contact them first.
- › An Garda Síochána is responsible for lost property handed in by hackney operators.
- › Provide the Gardai with the licence number of the hackney (shown on your receipt) together with a full description of the lost property.
- › The Gardai will ask for proof of identity before handing over property.



DOWNLOAD THE DRIVER CHECK APP

Check the licence details of your vehicle and driver



EMERGENCY CALL 999/112

